

Membership Policy Statement - Blue Mountains Iyengar Yoga

This document outlines the terms and conditions governing the membership arrangements at the Blue Mountains Iyengar Yoga Studio. By engaging in membership with us, you agree to abide by the following:

Payment and Billing:

a. Monthly memberships are paid through a secure direct debit payment system on the same day each month.

Membership Suspension:

- a. Membership payments may be temporarily suspended under certain circumstances including:
- i. Personal holiday or leisure travel.
 - ii. Business-related travel.
 - iii. Inability to attend classes due to illness or injury.
- b. The minimum duration for membership suspension is **two weeks**.
- c. To request suspension, you must notify the school via email at least seven (7) days prior to the intended suspension date. In cases of illness or injury, prompt notification is required.

Membership Changes:

- a. Upgrading to a higher class count or downgrading to a lower class count within the membership structure is permitted.
- b. To request a membership change, you must inform the school via email at least seven (7) days before the desired change date.

Missed Classes and Make-up Sessions:

- a. Missed classes may be made up during the ongoing billing cycle, provided your payments are active and your membership level remains unchanged.
- b. Make-up classes are not applicable during periods of membership inactivity, including payment suspensions or cessation.

Exclusions and Discounts:

- a. Membership coverage excludes all courses, workshops, and special events.
- b. Members are entitled to a 10% discount on specific events.

Consideration of Alternatives:

If uncertain about committing to a membership, you may explore our multi-pass options.

For any queries regarding membership or necessary alterations, kindly direct your correspondence to info@bmyogastudio.com.au. This communication channel should be used for all membership-related inquiries.

By participating in our membership program, you acknowledge and accept the terms delineated in this Membership Policy Statement.